Registering for SmartHub: (if you have signed up for SmartHub already, please login and skip to step 11)

Step 1: **Go to www.acecwi.com. Click on the SmartHub icon in the top right corner.**

Or the "SmartHub Login" on the main page of our website on the right side.

Step 2: Click on the link for New Users

Step 3: Enter your Account Number, Last Name or Business Name, and email address.

New User Registration

To register as a new user, please enter the following information.

Billing Account Number	
Last Name or Business	
E-mail Address	
Confirm E-mail Address	

Submit   Cancel

Step 4: You will be prompted to enter your Most Recent Bill Amount or your Zip Code. You will also need to check the box that states, I'm not a robot.

Please answer the following about the account that you are trying to register in order to protect you against identity theft.

Security Question 1   Answer

| Most Recent Bill Amount |
| Billing ZIP Code |

I'm not a robot   reCAPTCHA   Privacy - Terms

☐ I accept the Terms and Conditions

Submit   Cancel

Step 5: You will then be prompted with a picture selection similar to the one below. Once you have selected the correct images, you will need to click Verify.

Step 6: Make sure to read and check the I accept the Terms and Conditions. Click Submit.

☑ I accept the Terms and Conditions

Step 7: You will receive a Congratulations message. Click the Login Button.

Congratulations!

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.

Login

Step 8: You will be taken back to the login page. You will receive a temporary password in your email.

Step 9: You will then be asked to establish a new password. Click Submit.

Please change your password

E-Mail Address	aphelps@acecwi.com
New Password	

Password Strength:

8-character minimum; 16-character maximum; at least one numeric character

Confirm Password	

Submit   Cancel

Step 10: You will then be asked if you would like to turn off paper bills. Select Yes or No and click Submit.

Paperless Bills

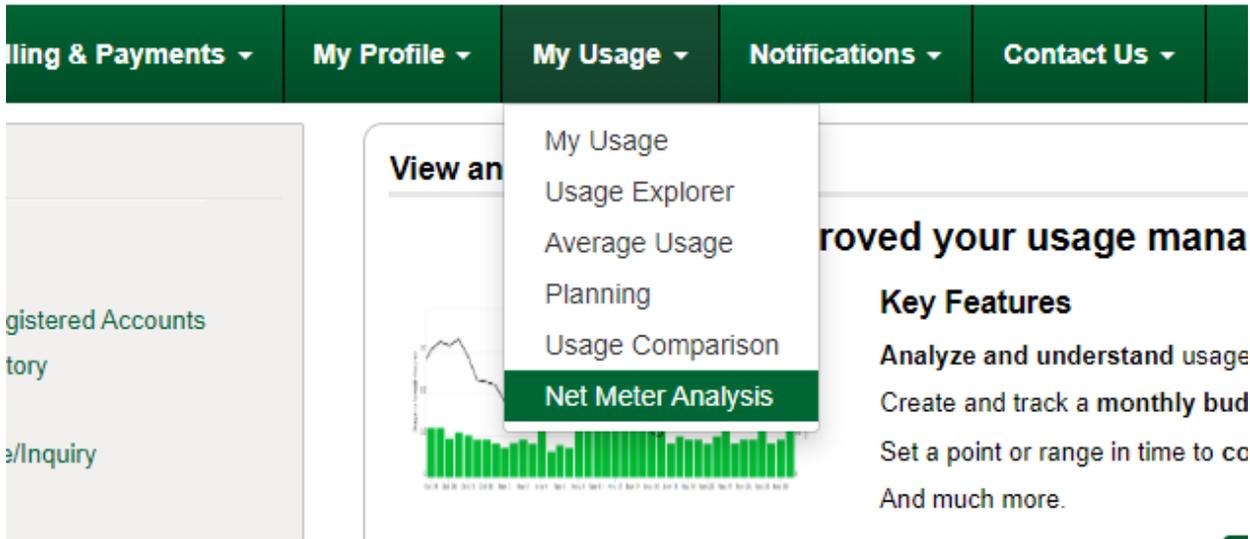Would you like to turn off paper bills?   ⊙ Yes

                                               ○ No

Please note that this will apply to all accounts registered with this email address.
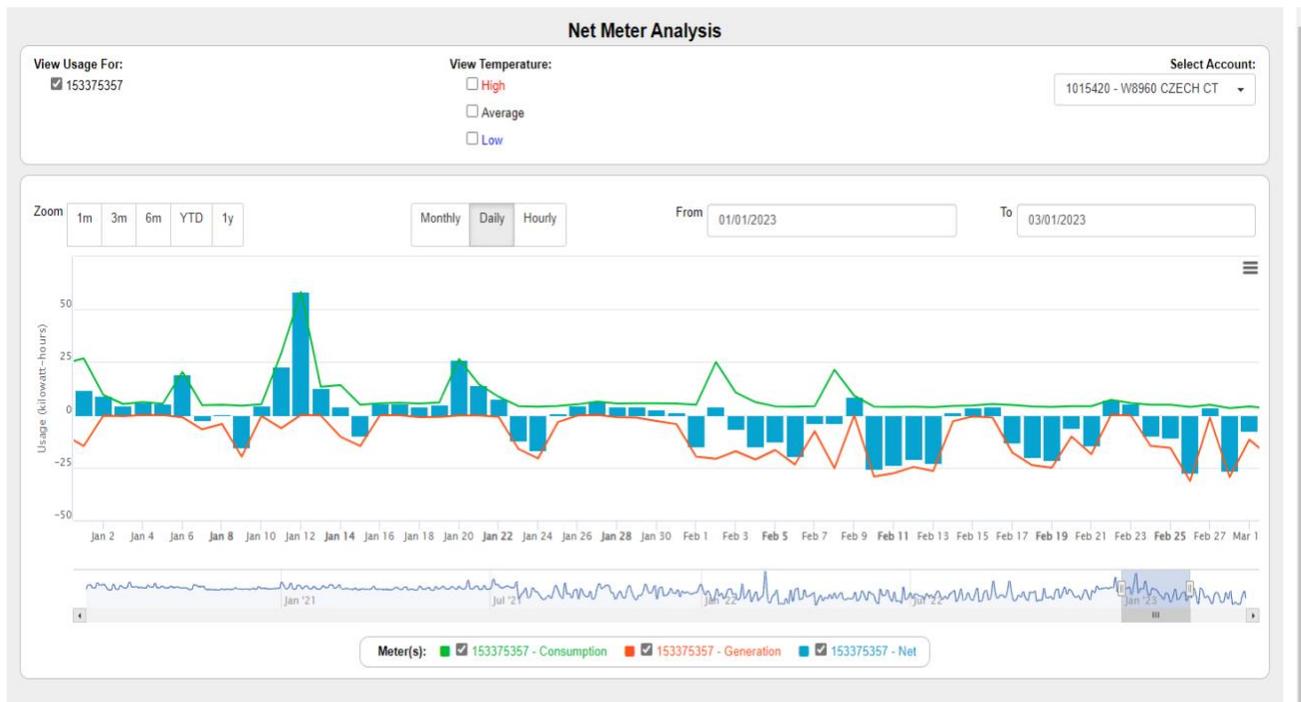
Submit   Cancel

Step 11: You are now logged into SmartHub. Scroll your mouse over the "My Usage" Tab to gain the dropdown menu & click on "Net Meter Analysis."

Step 12: Under the "Usage Explorer" Tab, you can see monthly, daily, or hourly data for consumption & generation.

Monthly Graph

Daily Graph – Click on the Month/Year Jun 2021 at the bottom of the graph in order to see daily reads for that month. (This is a very recent change; and depends on when ACEC sent out the new meter program to your meter, so the date you see the daily consumption & generation will vary.)

Daily Usage Jul 1, 2021 to Aug 3, 2021
Customer since: November 15, 199...

July 23rd, 2021 was when the new meter program was sent out

Graph shows daily generation & consumption

Meter(s): ■ ☑ 152676960 - Consumption ■ ☑ 152676960 - Generation

Hourly Graph – Click on the date Jul 26 at the bottom of the graph and it will show your hourly consumption or generation for that day.

Hourly Usage Jul 26, 2021 12 AM to Jul 26, 2021 11 PM
Customer since: November 15, 1994

Consumption

Generation

Meter(s): ■ ☑ 152676960 - Consumption ■ ☑ 152676960 - Generation