

CONNECTIONS NEWSLETTER

YOUR TRUSTED ENERGY PARTNER

OCTOBER 2018



ADAMS-COLUMBIA
ELECTRIC COOPERATIVE



A Touchstone Energy® Cooperative



Happy Co-op Month!

ADAMS-COLUMBIA ELECTRIC COOPERATIVE

Your source for Co-op news and information.

UNCLAIMED PATRONAGE



Help us find members who have unclaimed patronage capital. Visit our website to view the list of past members with unclaimed funds. See a name you recognize, have them call us.

NEW PAYMENT OPTION



We are now accepting American Express payments. You can make a payment anytime by calling 1 (844) 219-1223 or online via your SmartHub account or PayNow.

Energy
Assistance



Cold weather is approaching; are you in need of energy assistance? Call to find out if you qualify.

Adams County	608-339-6767
Columbia County	608-742-4088
Dane County	608-267-8601
Dodge County	920-887-7990
Green Lake County	920-294-4070
Marquette County	608-297-3124
Portage County	715-344-5999
Sauk County	608-356-8887
Waupaca County	715-258-6820
Waushara County	920-787-1830
Wood County	715-421-8654

Apply early to establish your eligibility and receive full benefits.

OCTOBER IS CO-OP MONTH

THE COOPERATIVE DIFFERENCE

WHY ARE WE CELEBRATING?

Electric co-ops are community-focused organizations that deliver safe, reliable and affordable energy to their members. Our electric co-op is unique because we belong to the communities we serve. In fact, many of our leaders and employees live right here in the community and are members of the co-op—just like you! We don't have far-away shareholders, and we even share any excess revenue with our members because we're not-for-profit.

Our electric co-op was built by the community, belongs to the community and continues to be led by the community.

That's the cooperative difference!

RELIABILITY REPORT

Part of being a member of a cooperative is having safe, reliable power. This year, we are happy to report that ACEC members had power 99.98% of the time. This number is on trend with previous years; 2017 at 99.94% and 2016 at 99.97%.

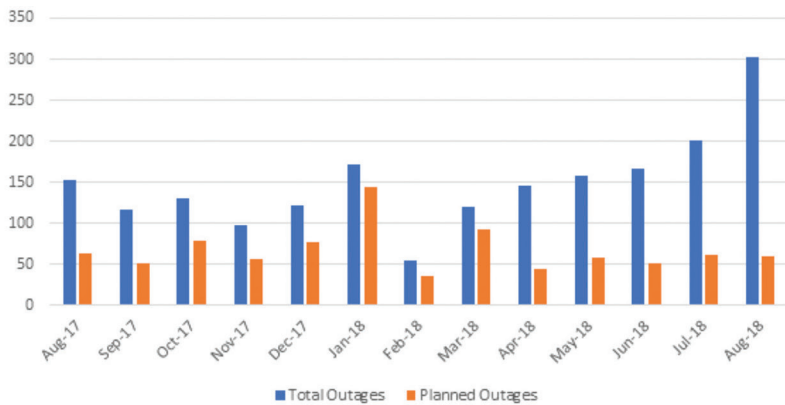
Power outages can be attributed to various things such as weather, extreme storms, vermin, trees, and planned outages.

WHAT IS A PLANNED OUTAGE?

Occasionally, we find it necessary to maintain or replace equipment. In order to do this work safely, it is sometimes necessary to interrupt your electric service. From August 2017 - August 2018, the highest cause of outages was due to planned outages. Planned outages accounted for 44.88% of all outages, however, they only resulted in 2.84% of the total hours without power.

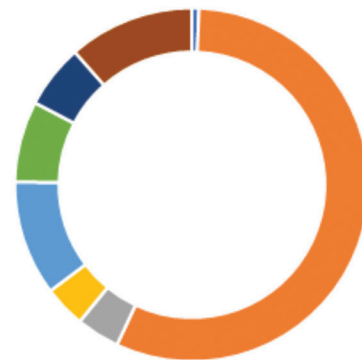
On the opposite end of the spectrum, extreme storms accounted for only 8.37% of outages, yet take up the biggest portion of the Outage Hours by Cause chart with 73.59% of outage hours.

Total Outages vs Planned Outages



As stated earlier, our planned outages account for the majority of outages. This monthly comparison shows how often our linemen are out making repairs or necessary upgrades to lines, which makes member's power as reliable as possible. You can also see from this graph why we say, "Summer season is storm season". It pays to be a member. Co-ops tend to lead the pack with electricity reliability in both frequency and duration of outages.

Outage by Cause



- Power Supplier
- Planned Outage
- Vermin
- Trees
- Extreme Storm
- Weather
- Public Damage
- Equipment Failure

Outage Hours by Cause



- Power Supplier
- Planned Outage
- Vermin
- Trees
- Extreme Storm
- Weather
- Public Damage
- Equipment Failure

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Jay's Discussion Days

Visit our CEO, Jay Porter, between 8:00am - 11:00am in Wautoma - N1519 State Rd 22, and between 1:00pm - 4:00pm in Pardeeville - W6290 State Rd 33.

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Thanksgiving

Our office will be closed on Thursday, November 22 in observance of Thanksgiving.

CALENDAR OF EVENTS

