

# CONNECTIONS NEWSLETTER

YOUR TRUSTED ENERGY PARTNER

FEBRUARY 2017



ADAMS-COLUMBIA  
ELECTRIC COOPERATIVE



A Touchstone Energy® Cooperative



## ADAMS-COLUMBIA ELECTRIC COOPERATIVE

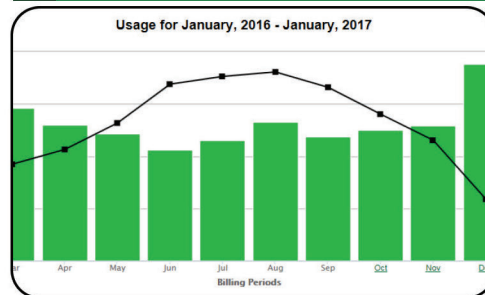
Your source for Co-op news and information.

### WATER HEATER REBATES



Are you in the market for a new water heater? Right now Focus on Energy is offering a \$300 rebate that is valid on our Voltex® Hybrid Electric Heat Pumps. The rebate is first come, first serve, so don't wait! Visit our website and click on the Retail Services tab for more information.

### SMARTHUB BILL PAY



Have you taken advantage of everything that SmartHub has to offer? In addition to being an easy to use bill pay portal, there are also great features like the usage graph that shows you how much energy you are using each day. You can also receive messages directly from us or report a service issue.



We have discontinued our appliance and mattress sales, but we are still offering **water heater** sales! Call us today for more information on purchasing a new water heater.  
(800) 831-8629

**ACEC'S RULES & REGULATIONS  
HAVE BEEN UPDATED FOR 2017.  
YOU CAN VIEW THEM ON OUR  
WEBSITE NOW.**

# UPCOMING NEWS & CHANGES

Our most recent cost of service study shows that we are not generating enough revenue to cover costs in a couple of rate classes. The board of directors is considering adjustments to the rates and the possibility of a very small adjustment to most facility charges. Additional information can be found in the February issue of Wisconsin Energy Cooperative News and our website under What's New.

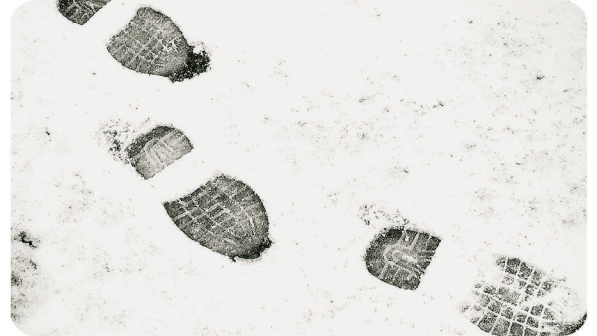
# RULES & REGULATIONS

We've updated some of our rules and regulations to ensure our existing policies are relevant and continue to uphold our standards. To view updated rules and regulations, please visit our website under the What's New section.

# WINTER LINE PATROL

ACEC is dedicated to maintaining the best possible service to our members. In the winter, this means our line technicians are out and inspecting our electric lines and equipment. We ask that you keep your meter accessible and free of snow piles. This also means you could come across tracks in the snow leading to your electric meter, don't be alarmed.

If you encounter someone near your electric meter or power lines and you have questions, feel free to ask to see their employee identification card – all of our employees carry one. You can also contact ACEC directly to verify it's our crew member.



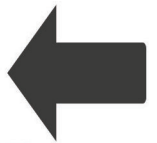
# INTRODUCING ACEC ENERGY PROS

We're excited to announce our new members-only program! ACEC Energy Pros is an in-home assessment that helps highlight areas of your home that are in need of energy efficient upgrades. There's nothing more frustrating than making an upgrade to your home and discovering that it didn't make the impact on your energy bill that you thought it would. Our trained professionals are here to help! They will perform a detailed, ten-step examination of your home from top to bottom. Upon completion, you will be presented with a thorough report of findings and recommendations.

Did you know that making the recommended energy efficient upgrades after a Home Energy Assessment can save you 5-30% on your monthly energy bills? For additional information, including cost of service and application, please visit our website.



1. Homeowner interview
2. Blower door test
3. Water heater evaluation
4. Infrared gun examination
5. Exhaust fan testing
6. Insulation inspection
7. Combustion safety inspection
8. Heating & cooling appliance inspection
9. Inspection from radon, mold, and carbon monoxide
10. Detailed report of findings, including recommendations



# CALENDAR OF EVENTS

**MAY 16**

## ACEC's 2017 Annual Meeting

ACEC's 2017 annual meeting will be held on Tuesday, May 16 at the Adams-Friendship High School Fine Arts Center.

**MAY 29**

## Memorial Day

Our office will be closed on Monday, May 29 in observance of Memorial Day.



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(800) 831-8629

