

# CONNECTIONS NEWSLETTER

YOUR TRUSTED ENERGY PARTNER

DECEMBER 2017



ADAMS-COLUMBIA  
ELECTRIC COOPERATIVE



A Touchstone Energy® Cooperative



A photo of some toys from our Annual Toy Drive. This year we anticipate toy requests for over 2,000 children in our area.

## ADAMS-COLUMBIA ELECTRIC COOPERATIVE

Your source for Co-op news and information.

### TOYS FOR TOTS - ACEC'S ANNUAL TOY DRIVE

Every year ACEC hosts an annual toy drive. This year we have partnered with Toys for Tots. Through Toys for Tots partnership, we were able to shop at Toys-R-Us with a generous donation.

We have also expanded our toy drive, significantly increasing the number of children we are hoping to help.

**We anticipate requests for approximately 2,000 children this year.**

If you would like to donate to a child in need, you can mail a check to the address below or look for the Toys for Tots box in your area to drop a new, unwrapped toy.

Adams-Columbia Electric Co-op

Attn: Ashley Miller

PO Box 70

Friendship, WI 53934



Enter to WIN a \$50  
Light Bill Credit!

Just sign up for SmartHub!

Visit [acecwi.com](http://acecwi.com) and register for SmartHub.

Drawing will be held January 15<sup>th</sup>!

SmartHub Features:

View & Pay your Bill

See Usage Graphs

Enroll in Auto Pay

Coming 2018

e-vote

VISIT [ACECWI.COM](http://ACECWI.COM) FOR  
NEWS & INFORMATION

[acecwi.com](http://acecwi.com)

# MAY 15 2018 ANNUAL MEETING

## PORTAGE HIGH SCHOOL AUDITORIUM



### What if I can't attend?

In 2018, we are introducing a brand-new e-voting option to our members. We encourage our members to take advantage of this new option if you are unable to attend our Annual Meeting to elect your board of directors. Look to future publications for additional information on both the Annual Meeting and your voting options.

## MEMBERS BEWARE, SCAMS!

We want you to be aware of a popular scam right now; these scammers claim to be a reputable business calling to tell you that your last payment didn't go through, and that they need your personal information over the phone. Always be aware of who you are talking to. Unfortunately, scammers are very cunning and have had millions of victims fall to their crimes.

### What if someone from ACEC calls asking for a payment?

**We will never call our members and demand payment.**

If a payment is due on your account you may receive an automated phone call regarding a past due balance, however, this call is purely informational. If an account is past due and subject to be disconnected we use additional forms of communications to inform members of their balance before we disconnect. However, as stated earlier, we will never call you and demand a payment.

## AMI TECHNOLOGY

ACEC is investing in a new Advanced Metering Infrastructure (AMI). These systems are comprised of state-of-the-art software, which allow the measurement of detailed information. It will help with early detection of meter failures, billing efficiency, creating member energy profiles, reducing equipment maintenance costs, and faster restoration during outages.

## JAY'S DISCUSSION DAYS

Our CEO, Jay Porter, continues to open the doors at our Wautoma and Pardeeville offices to meet with members. In January, you can meet with Jay in **Pardeeville on Tuesday the 16<sup>th</sup>**, and in **Wautoma on Thursday the 18<sup>th</sup>**. Feel free to stop in to discuss any questions or concerns you may have. The most popular topics of discussion are rates and renewables.

## CALENDAR OF EVENTS

DEC 22  
DEC 25

### Christmas

Our offices will be closed Friday and Monday in observance of Christmas.

JAN 1

### New Year's

Our offices will be closed Monday in observance of New Year's.



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