

## Important telephone numbers to remember

There are only two toll-free telephone numbers you need to contact Adams-Columbia Electric Cooperative.

### Call 1-800-831-8629 for all regular business

ACEC members are encouraged to use this toll-free number for all regular cooperative business. During normal work hours this number will put you in touch with a Customer Service Representative (CSR). The CSR will assist you personally, answer your questions and provide helpful information.

ACEC members will get the fastest response by calling during normal business hours: 7:30 a.m. – 4:00 p.m., Monday – Friday. This business line should not be used to report power outages.

### Call 1-888-928-2232 to report power outages

Calling this toll-free number will put ACEC members in touch with our Interactive Voice Response system (IVR), an automated answering system. The IVR will help you experience fewer busy signals and provide important outage information. The IVR telephone number cannot be used to conduct regular cooperative business.

### Friendship Office

401 East Lake Street  
PO Box 70  
Friendship, WI 53934

### Pardeeville Service Center

W6290 State Road 33  
PO Box 190  
Pardeeville, WI 53954

### Wautoma Service Center

N1519 State Road 22  
PO Box 900  
Wautoma, WI 54982

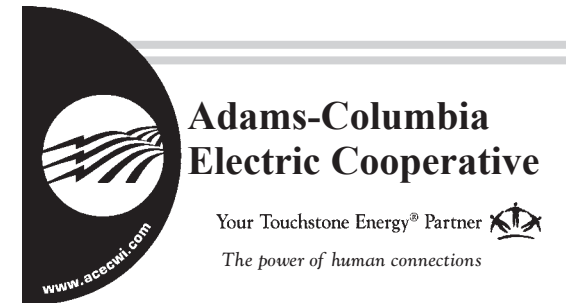


Electric bills can be paid by U.S. mail or in person at any ACEC Service Center. Members may also choose from among the convenient FLEX Pay payment options.

After a simple set-up procedure, you can have your electric bill payment automatically withdrawn from your checking account or drawn against a credit or debit card.

If you have Internet access then you may want to consider paying online at [www.acecwi.com](http://www.acecwi.com). Anytime of the day or night you can log-in to have your payment withdrawn from your checking account or drawn against a credit or debit card.

If you have questions about billing, talk to an ACEC Customer Service Representative by calling 800-831-8629.



## RATE SCHEDULES

### My Account Number

Knowing your account number is helpful anytime you call our office; we suggest you keep it handy by your telephone. You can find your ACEC account number on your electric bill.

Electric bills can be paid by U.S. mail or in person at any ACEC Service Center. Members may also choose from among the convenient FLEX Pay payment options.

All electric bills are due upon receipt and must be paid by the date printed on the bill. If paying by mail, it's important to allow ample time to ensure delivery by the due date. A late payment charge of one percent of the unpaid balance is assessed to accounts not paid by the due date. ACEC members are encouraged to make payments early to avoid unnecessary charges.

# Summary of Rates

(Effective April 23 2008)

Following rates are subject to power cost adjustment and sales tax as applicable.

## Schedule GS (Rate Codes: 21, 23, DF) General Single-Phase, Farm and Residential

Available to all single phase, non-seasonal accounts requiring less than 50 kVA of transformer capacity.

Facility Charge - \$0.8301 per day

Energy Charge -

First 4000 kWh per month at 9.0 cents per kWh

Over 4000 kWh per month at 8.4 cents per kWh

## Schedule NRM (Rate Codes: 42, 43) General Single-Phase, Non-Residential Service (Seasonal)

Available to all single phase, non-residential (seasonal) accounts requiring less than 50 kVA of transformer capacity.

Facility Charge - \$0.8301 per day

Energy Charge -

First 4000 kWh per month at 9.0 cents per kWh

Over 4000 kWh per month at 8.4 cents per kWh

## Schedule GS-TOD (Rate Codes: T1, T2, T3) General Service, Time-of-Day

Available for all uses requiring less than 50 kVA of transformer capacity.

Facility Charge - \$0.8301 per day

Energy Charge -

On-peak – 25 cents per kWh

Off-peak – 5.5 cents per kWh

### On-Peak Period:

Winter: October 20 - April 20, 5 to 8 p.m., Monday through Friday, except holidays.

Summer: April 21 – October 19, 1 to 8 p.m., Monday through Friday, except holidays.

**Off-peak Period:** All other hours.

## Schedule PS (Rate Code: 34) General Three Phase Service

Available to all three-phase, non-seasonal accounts requiring less than 50 kVA of transformer capacity.

Facility Charge - \$45 net per month

Energy Charge -

First 4000 kWh per month at 9.0 cents per kWh

Over 4000 kWh per month at 8.4 cents per kWh

## Schedule LP1 (Rate Codes: 63, 64) Large Power Service

Available to all single and three-phase, non-seasonal accounts requiring at least 50 kVA, but less than 1000 kVA of transformer capacity.

Facility charge - \$65 net per month

Demand charge - \$11.65 per kW per month

Energy charge - all kWh at 5.3 cents per kWh

## Schedule LP-TOD (Rate Code: EBR) Large Power Service, Time-of-Day

Available to all single and three-phase, non-seasonal accounts requiring at least 50 kVA, but less than 1000 kVA of transformer capacity.

Facility charge - \$81.00 net per month

Demand charge -

On-peak: \$13.50 per kW per month

Off-peak: \$2.25 per kW per month

Energy charge -

On-peak: 6.5 cents per kWh

Off-peak: 5.2 cents per kWh

**Note:** On-peak and off-peak periods are the same as Schedule GS-TOD.

## Schedule EH (Rate Code: E) Electric Space Heating

Available to all consumers who use separately metered electric energy for heating, and receive service for other usage. (Specific conditions apply.)

Facility charge - \$5.25 net per month

Energy charge - 7.4 cents per kWh

## Schedule EH-TOD (Rate Code: H) Electric Heat, Time-of-Day

Available to all consumers who use separately metered electric energy for heating, and are receiving service for other usages. (Specific conditions apply.)

Facility charge - \$5.25 net per month

Energy charge -

On-peak: 21.1 cents per kWh

Off-peak: 5.5 cents per kWh

**Note:** On-peak and off-peak periods are the same as Schedule GS-TOD.

## Schedule EH-I (Rate Codes: J, I) Electric Space Heating, Interruptible Dual Fuel

Available to all consumers who use separately metered electric energy for heating, receive service for other usage and agree to participate in the Cooperative's load management program. (Specific conditions apply.)

Facility charge - \$6.30 net per month

Energy charge - All kWh at 5.5 cents per kWh

## Schedule YL – Yard Light Rental


Available to all members, on a rental basis, with a signed yard light lease agreement.

Basic Charge - \$9.50 net per month

**Note:** Basic charge is for a 100-watt sodium lamp controlled with an electric eye and installed on an existing ACEC-owned pole. Additional charges may apply.



Adams-Columbia  
Electric Cooperative

Your Touchstone Energy® Partner   
The power of human connections