

FLEX Pay!
Your POWER of Choice

*Now YOU have
the Power to
choose what
and how to
pay your
bill!*

flexibility

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Your POWER of Choice



www.acecwi.com

Adams-Columbia Electric Cooperative

Friendship Headquarters
401 East Lake Street
Friendship, WI 53934

Pardeeville Service Center
W6290 Highway 33
Pardeeville, WI 53954

Wautoma Service Center
N1519 Highway 22
Wautoma, WI 54982

Customer service: 800-831-8629
Outage reporting: 888-928-2232
www.acecwi.com

Your Touchstone Energy® Partner



Rev.06/10

Bill Payment Options



YOU CHOOSE how your electric usage is to be billed.

Actual —

Your bill will reflect the actual charges for energy used during the previous month.

Average Billing —

Your monthly bill will fluctuate slightly each month. By taking your past energy usage history, and “blending” your current usage into your historical average, an average bill is then generated. This “levels out” what you pay each month and there is NO end of year “true up” billing, like traditional budget plans.

Budget Billing —

Your monthly bill will have the same payment amount every month. Based on your past year’s usage history, a fixed amount for you to pay is calculated. Then, each April, a “true up” is part of your bill, to make up any difference between what you were billed for, and what you actually used. Your fixed amount to pay is also then adjusted at this time. A year of usage history is required before this option is available.

choices



YOU CHOOSE how to pay your bill.

Auto Pay —

Sign up once - we do the rest! You may choose a custom draft date within a specific draft window. Contact the office for details.

- **Check or savings draft —**

Your payment will automatically be deducted from your checking or savings account on the designated date each month. No more checks to write out and mail! You will still receive a statement in advance, telling you what your account will be charged.

- **Credit card draft—**

Your payment will automatically be drawn against the credit card of your choice on the designated date each month. Choose Visa, Mastercard or Discover. Again, you will still receive a statement in the mail prior to the scheduled draft.

- **Auto draft AND Paperless—**


Or choose the perfect mix! You can receive an **electronic** statement via email and have your payment automatically drafted by one of the options above.

convenience



Manual Bill Payment Options —

Choose a convenient method!

- **Online —** Login to www.acecwi.com to pay your bill online. Safe and secure. You can also receive account information from the website anytime!
- **Check by phone —** 24-hour service. Simply call in your payment.
- **Credit card payment by phone —** 24-hour service.
- **Standard US postage.** Mail us your payment by the due date on your bill.
- **In person —** Visit the service center nearest you during normal office hours!
- **Go Paperless —** You can pay directly online from the secure email statement you receive; OR print and send with your payment. Choosing to Go Paperless  allows you to store your statements electronically for future reference!

NOW available

e-Statements!